

SRIKRISHNA COLLEGE

(Affiliated to the University of Kalyani)
Reaccredited at “B+” Level by NAAC (3rd Cycle)
Bagula, Nadia, West Bengal – 741502, India

CONSUMER CLUB & DEPARTMENT OF POLITICAL SCIENCE

*in collaboration with the Office of the Assistant Director, Consumer Affairs and Practices, Nadia
Regional Office, Krishnagar*

EVENT REPORT

Consumer Awareness Programme

Submitted to the Internal Quality Assurance Cell (IQAC) for the Academic Audit, Session 2025–26

1. Event at a Glance

Title of the Programme	Consumer Awareness Programme
Nature	Awareness programme with talks by resource persons
Organised by	Consumer Club, Srikrishna College and Department of Political Science, Srikrishna College
In collaboration with	Office of the Assistant Director, Consumer Affairs and Practices, Nadia Regional Office, Krishnagar
Date	20 February 2026 (Friday)
Time	11:30 A.M. onwards
Venue	Room No. 42 (Smart Classroom), Srikrishna College, Bagula, Nadia
Mode	Offline (in person)
Resource Persons	OFFICIALS OF CONSUMER AFFAIRS DEPARTMENT, WB
Participants	Students of the Department of Political Science and faculty members
Students Attended	53 (as per the signed attendance sheet)
Faculty Members Attended	ALL
Programme Convener	BINOY BISWAS

2. Background and Rationale

Every citizen is a consumer, and with the growth of organised retail, digital payments and online shopping, students increasingly make buying decisions on their own. Awareness of consumer rights and of the ways to seek redress is therefore an essential part of informed citizenship.

The Consumer Protection Act, 2019 recognises six consumer rights: protection against hazardous goods and services, the right to be informed, the right to access a variety of goods at competitive prices, the right to be heard, the right to seek redressal, and the right to consumer awareness. The Act provides a three-tier redressal system of District, State and National Consumer Disputes Redressal Commissions and established the Central Consumer Protection Authority to act against

unfair trade practices and misleading advertisements. Consumers can file complaints online through the e-Daakhil portal and seek guidance from the National Consumer Helpline (1915). The Government of India’s “Jago Grahak Jago” campaign has long promoted this awareness, and its poster was displayed at the venue.

Against this background, the Consumer Club of the College and the Department of Political Science organised a Consumer Awareness Programme in collaboration with the regional consumer affairs office at Krishnagar. The theme connects closely with the study of citizenship, rights and public administration in the Political Science curriculum.

3. Objectives

- To make students aware of their rights and responsibilities as consumers under the Consumer Protection Act, 2019.
- To familiarise students with the redressal mechanisms available to consumers, including the consumer commissions, online filing of complaints and the National Consumer Helpline.
- To caution students against unfair trade practices, misleading advertisements and common problems in online shopping.
- To encourage careful buying habits, such as checking labels, standard marks, price, expiry dates and bills.
- To build a working link between the College and the government office responsible for consumer affairs in the district.
- To encourage students to spread consumer awareness among their families and neighbourhoods.

4. Resource Persons

Sl.	Name	Designation and Office
1		
2		
3		

The photographs show three speakers addressing the gathering. Add or remove rows as needed.

5. Proceedings of the Programme

5.1 Inaugural Session

The programme began at 11:30 A.M. in Room No. 42. The venue displayed the programme banner, the title slide on the smart board and a “Jago Grahak Jago” poster. The guests were seated on the dais and were welcomed and felicitated; bouquets and a memento can be seen in the photographs. The welcome address was delivered by *Binoy Biswas*, Assistant Professor, dept. pol.sc, and the programme was presided over by principal

5.2 Awareness Session

The resource persons addressed the students on consumer rights and protection. The photographs show speakers addressing the gathering from the dais and from the lectern. A geo-tagged photograph taken at 12:30 P.M. shows students and faculty members attending the session.

5.3 Interaction and Vote of Thanks

The programme concluded with a vote of thanks by *BINOY*

6. Participation

A total of 53 students signed the attendance sheet. All of them are from the Department of Political Science.

6.1 Semester-wise Attendance

Semester (as written on the sheet)	Number of Students	Percentage
3rd Semester	50	94.3%
1st Semester	2	3.8%
6th Semester	1	1.9%
Total	53	100.0%

6.2 Notes on the Attendance Record

- The attendance sheet has six pages with serial numbers running from 1 to 54, but there is no entry against Sl. No. 34. The actual number of students who signed is therefore 53, not 54.
- Every entry carries a signature. Two first-semester students did not write their roll numbers, and one entry has an incomplete roll number.
- The name at Sl. No. 33 is not clearly legible and should be verified. Sl. Nos. 2 and 12 are two different students with the same name.
- The geo-tagged photograph shows several faculty members in the audience, but they did not sign the student attendance sheet. Their attendance may be recorded separately.
- Annexure II is a typed list of names transcribed from the handwritten sheet, and should be checked against the original. The scanned original is enclosed as Annexure III.
- The scanned sheet shows students' mobile numbers. If the report is to be published, for example on the College website, the contact column should be masked; the typed list omits it.

7. Outcomes

- 53 students, mostly from the 3rd semester, took part in the programme.
- Students were introduced to their rights as consumers and to the ways of seeking redress when those rights are violated.

- The programme established a working link between the College's Consumer Club and the Office of the Assistant Director, Consumer Affairs and Practices, Krishnagar.
- The programme promoted responsible buying habits and informed citizenship, which students can share with their families and communities.

8. Relevance to Institutional Quality Parameters

Quality Area	Relevance of the Programme
Research, Innovations and Extension (NAAC Criterion III)	Collaboration with a government office; awareness activity with scope for outreach to the community.
Student Support (NAAC Criterion V)	Activity of a student club (Consumer Club) with active student participation.
Institutional Values (NAAC Criterion VII)	Promotion of responsible citizenship, awareness of rights and ethical market practices.

Note: The IQAC may map these items to the specific metric numbers of the accreditation framework applicable to the College.

9. Photographic Documentation



Photograph 1: A guest addressing the gathering from the dais, with the programme banner and title slide displayed.



Photograph 2 (geo-tagged): Students and faculty members attending the programme. GPS stamp: Collegepara, Bagula, West Bengal 741502; Lat 23.329569°, Long 88.642353°; Friday, 20/02/2026, 12:30 P.M. IST.



Photograph 3: The programme in progress at the lectern, with guests on the dais and the “Jago Grahak Jago” poster on the wall.



Photograph 4: *A speaker addressing the students from the dais; a memento is placed on the table.*

Annexure I: Event Notice



Notice of the Consumer Awareness Programme, 20.02.2026, 11:30 A.M., Room No. 42.

Annexure II: Students Who Signed the Attendance Sheet

Transcribed from the handwritten attendance sheet dated 20.02.2026. Serial numbers follow the original sheet. Department for all entries: Political Science.

Sl. No.	Name of the Student	Semester	Remarks
1	Banya Mondal	3rd	
2	Ankita Biswas	3rd	Different student from Sl. 12 (different roll no.)
3	Debashis Mondal	3rd	
4	Asish Kr. Biswas	3rd	
5	Barsha Dhali	3rd	
6	Puja Sarkar	3rd	
7	Anusree Biswas	3rd	
8	Bristi Pal	3rd	
9	Chumki Biswas	3rd	
10	Chandra Mondal	3rd	
11	Devpriti Dey	3rd	
12	Ankita Biswas	3rd	Different student from Sl. 2 (different roll no.)
13	Chandra Mridha	3rd	
14	Barnali Mondal	3rd	
15	Arpita Ghosh	1st	Roll no. not written
16	Ritu Sarkar	3rd	
17	Rony Ghosh	3rd	
18	Biraj Roy	3rd	
19	Barsha Sarkar	3rd	
20	Sudip Biswas	1st	Roll no. not written
21	Raktim Bala	3rd	
22	Chayan Biswas	6th	Roll no. incomplete
23	Chandan Paul	3rd	
24	Amit Patra	3rd	
25	Pritish Biswas	3rd	
26	Atanu Samaddar	3rd	
27	Anik Sarkar	3rd	
28	Debraj Tikadar	3rd	
29	Bidyut Ghosh	3rd	
30	Gourab Mondal	3rd	
31	Dip Mallick	3rd	
32	Riya Biswas	3rd	
33	Biswas Biswas	3rd	Name not clearly legible; verify
34	—	—	No entry against this serial number
35	Ankan Mondal	3rd	
36	Arjan Biswas	3rd	

Sl. No.	Name of the Student	Semester	Remarks
37	Barsha Bala	3rd	
38	Abantika Malakar	3rd	
39	Akhi Biswas	3rd	
40	Arnab Biswas	3rd	
41	Arpita Gain	3rd	
42	Chandradip Das	3rd	
43	Bristi Tikadar	3rd	
44	Ananna Sarkar	3rd	
45	Apsari Bala	3rd	
46	Debjit Mondal	3rd	
47	Ankur Ghosh	3rd	
48	Arpita Halder	3rd	
49	Arindam Mondal	3rd	
50	Bijoy Mondal	3rd	
51	Angshu Sarkar	3rd	
52	Tonmoy Halder	3rd	
53	Bholanath Saha	3rd	
54	Sandipto Biswas	3rd	

Annexure III: Scanned Copy of the Signed Attendance Sheet

**CONSUMER AWARENESS PROGRAMME
ORGANISED BY SRIKRISHNA COLLEGE CONSUMER CLUB
AND DEPARTMENT OF POLITICAL SCIENCE
SRIKRISHNA COLLEGE
ATTENDANCE SHEET
DATE: 20.02.2026**

Sl No.	Name	Semester	Department	Roll No.	Contact No.	Signature
1.	Gangya Mondal	3RD Semester	Political Science	8133137-2432964	7318760984	Gangya Mondal
2.	Ankita Biswas	3RD Semester	Political Science	8133137-2432863	9093994963	Ankita Biswas
3.	Debashis Mondal	3RD Semester	Political Science	8133137-2434344	7797925825	Debashis Mondal
4.	Ashut Kr Biswas	3RD Semester	Political Science	8133137-2431109	7602709852	Ashut Kr Biswas
5.	Banisha Dhall	3RD Semester	Political Science	8133137-2432979	9091367706	Banisha Dhall
6.	Puja Samkar	3RD Semester	Political Science	8132137-2433478	8768163073	Puja Samkar
7.	Anusree Biswas	3RD Semester	Political Science	8133137-2432802	7811941506	Anusree Biswas
8.	Bishti Pal	3RD Semester	Political Science	8133137-2433014	9330164255	Bishti Pal

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Sl No.	Name	Semester	Department	Roll No.	Contact No.	Signature
9.	Chumki Biswas	3RD Semester	Political Science	8133137-2433030	8653882720	Chumki Biswas
10.	Ghondra Mondal	3rd Semester	Political Science	8132137-2433024	8016492109	Ghondra Mondal
11.	Leopoldi Dey	3rd Semester	Political Science	8132137-2433041	7679180000	Leopoldi Dey
12.	Ankita Biswas	3rd Semester	Political Science	8133137-2432864	9933935172	Ankita Biswas
13.	Chandra Mridha	3rd Semester	Pol. Science	8133137-2433025	6294838190	Chandra M.
14.	Barnali Mondal	3rd Semester	Pol. Science	8133137-2432967	800161830	Barnali Mondal
15.	Axpile Ghosh	1st Semester	Political Science		9239367861	Axpile Ghosh
16.	Ritu Samkar	3rd Sem	Political Science	8132137-2432883	9149951997	Ritu Samkar
17.	Rony Ghosh	3rd Sem	Political Science	8133137-2434891	9091904945	Rony Ghosh
18.	Bisaj Roy	3rd	Political Science	8133137-2434259	9907667620	Bisaj Roy

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Sl No	Name	semester	Department	Roll No.	Contact No.	Signature
19)	Barsha Sarkar	3rd Sem	Political Science	8133137-2432982	9907077105	Barsha Sarkar
20)	Sudip Biswas	1st Sem	Political Science		8327611999	Sudip Biswas
21.	Raktim Bala.	3rd Sem	Political Science	8133137-2434822	6297166137	Raktim Bala.
22	chayam Biswas	6th	Political Science	955	9091937679	chayam Biswas
23	Chandan Paul	3rd sem	Political Science	8133137-2434320	7811004071	Chandan Paul
24	AMIT PATRA	3rd Sem	Political Science	8133137-2439092	0339083359	Amit Patra
25	Pratish Biswas	3rd Sem	Political Science	8133137-2434715	7071120038	Pratish Biswas
26	Ahann Samant	3rd sem	Political Science	8133137-2434209	8101881715	Ahann Samant
27	Anik Sarkar	3rd sem	Political Science	8133137-2434101	0332606732	Anik Sarkar
28	Debaraj Tikadar	3rd Sem	Political Science	8133137-2434362	6297895519	Debaraj Tikadar

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Sl No	Name	semester	Department	Roll No.	Contact No.	Signature
29	Bidyut Ghosh	3rd	Political Science	8132137-2434260	6297799034	Bidyut Ghosh
30)	Gourab Mandal	3rd Sem	Political Science	8133137-2434422	9609655176	Gourab Mandal
31)	Dip mallick	3rd	Political Science	8133137-2434380	8927645949	Dip mallick
32)	Riya Biswas	3rd	Political Science	8132137-2433064	6296522422	Riya Biswas
33)	Biswas Biswas	3rd	Political Science	8131137-2432975	7866965298	Biswas Biswas
35)	Ankan Mandal	3rd	Political Science	8133137-2434116	8001739056	Ankan Mandal
36)	Apjari Biswas.	3rd	Political Science	8133137-2434165	8617643509	Apjari Biswas.
37)	Barsha Bala	3rd	Political Science	8133137-2432971	9611024464	Barsha Bala
38)	Abanika Malakar	3rd	Political Science	8133137-2432812	8597153459	Abanika Malakar
39)	Akhi Biswas	3rd	Political Science	8132137-2432822	6295651742	Akhi Biswas

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Sl No	Name	semester	Department	Roll No.	Contact No.	Signature
40.	Arnab Biswas	3rd	Political Sc.	8133137-2434175	6294171018	Arnab Biswas
41.	Arpita Grain	3rd	Political Sc.	8133137-2432921	7602337540	Arpita Grain
42.	Chandrabip Das	3rd	Political Sc.	8133137-2434323	8348135601	chandrabip Das
43.	Brishti Tikadar	3rd	Political Sc.	8133137-2433017	8389927728	Brishti Tikadar
44.	Ananna Sarkar	3rd	Political Sc.	8133137-2432834	7364091321	Ananna Sarkar
45.	Apsara Bala	3rd	Pol.S	8133137-2432901	8348517534	Apsara Bala
46.	Debit Mondal	3rd	Pol.S	8133137-2431955	8318457158	Debit Mondal
47.	Ankure Ghosh	3rd	Pol.S	8133137-2434126	6296629939	Ankure Ghosh
48.	Arpita Halder	3rd	Pol.S	8132137-2432927	8637836368	Arpita Halder
49.	Anindam Mondal	3rd	Pol.S	8133137-2434161	9649990519	Anindam Mondal

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Sl No	Name	semester	Department	Roll No.	Contact No.	Signature
50.	Bijoy Mondal	3rd	political Sc	8133137-2434231	7029339664	Bijoy Mondal
51.	Angshu Sarkar	3rd	Political Science	8182137-2434097	9061510781	Angshu Sarkar
52.	Tomoy Halder	3rd	Political Science	8133137-2435364	9635372019	Tomoy Halder
53.	Bholanath Saha	3rd	political Science	8133137-2434252	8391054458	Bholanath Saha
54.	Sandip Biswas	3rd	Political Science	8133137-2434989	8101857749	Sandip Biswas

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